



SAGE
INCLUSION

MID-MICHIGAN CHILDREN'S MUSEUM

SAGE CERTIFICATION REPORT

Prepared
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Part 1. Executive Summary

This certification report outlines the Sage Certification methodology and presents the results of Mid-Michigan Children’s Museum Certification Process conducted by Sage Inclusion based on the facility’s accessibility assessment.

The certification focused on the main features that enable independent use of the facility by people with mobility, visual, hearing, neurodivergent (cognitive and sensory), and allergy-related disabilities. Each feature was assessed for independent usability and potential barriers, with key accessibility features identified for each disability type. In cases where information on a key feature was not available during inspection, the feature was automatically assigned a score of zero for certification purposes.

Two levels of badges were possible for each disability type:

- Silver “Sage Checked” badges for disability types that had been checked for accessibility
- Gold “Sage Certified” badges for disability types that passed 100% of key accessibility features and passed 80% of all accessibility features.

Mid-Michigan Children’s Museum evaluation shows that the facility earns:

- Gold “Sage Certified” Badge for mobility accessibility.
- Silver “Sage Checked” Badges for visual, hearing, neurodivergent and allergy accessibility



The certification for Mid-Michigan Children’s Museum is valid for a period of three years. The facility has received a certificate and a total of five badges, providing a clear overview of accessibility performance across all disability types.

Part 2. Methodology

The Sage Certification process is based on a comprehensive evaluation of the facility's accessibility. Every feature is inspected during this process; however, certification focuses on the main features that support independent use of the facility by people with different types of disabilities. These include mobility, visual, hearing, neurodivergent (cognitive and sensory), and allergy-related accessibility. The methodology emphasizes practical usability for each of these groups and identifies whether the facility can be used independently without creating accessibility barriers.

The pass range is defined by the Sage Best Practices, a framework built on national and international accessibility standards, accessibility regulations from key markets, and more than fifteen years of applied experience in accessible travel planning. This ensures that the certification reflects not only regulatory compliance but the real-world needs of travelers with disabilities.

For each disability type, certain key features have been identified which represent essential accessibility requirements. Failure in any of these areas creates a barrier that likely prevents independent use of the facility by persons with that disability. In such situations, this outcome outweighs the overall score and directly affects the certification result.

To achieve a **Gold "Sage Certified" badge** for a given disability type, the facility must reach:

- **80% compliance of all features** relevant to that disability type (the facility has gone through the entire assessment process allowing staff to accurately answer detailed questions from potential customers about the facility's accessibility)
- **100% compliance of key features** relevant to that disability type.

This recognition confirms that the most important accessibility requirements, from the perspective of legal compliance and the Sage Best Practices, have been met, although it does not guarantee that there are no accessibility barriers.

If a facility scores below 80%, or if it does not meet any of the key accessibility features that are essential for independent use, it receives a Silver “Sage Checked” badge. This recognition indicates that the facility has undergone the accessibility assessment for the specific disability type and received recommendations for improvement, but did not reach the Gold “Sage Certified” badge threshold. This status reflects awareness of accessibility requirements and a commitment to progress.

Overall, a facility that goes through the assessment process will receive a total of **five badges**, one for each disability type: mobility, visual, hearing, neurodivergent, and allergy.

Certification remains valid for a period of three years. After this time, a recertification is required to review any changes or improvements made to accessibility features. If accessibility-related modifications are introduced during the certification period, the facility must notify Sage Inclusion without delay to ensure that the certification remains accurate.

Part 3. Certification Decision

The certification decision is based on the evaluation of the facility's accessibility across five disability types: mobility, visual, hearing, neurodivergent, and allergy.

The evaluation considers key areas of the facility, such as general information, parking, external routes, entrance, information desk, seating area, internal routes, lighting, noise, decorations, public restroom, shopping area and exhibition hall.

Compliance is measured as the ratio of "Passes" to total applicable questions, with a minimum of 80% of all features and 100% of key features required for a Gold "Sage Certified" badge. Failure to meet this threshold results in a Silver "Sage Checked" badge indicating areas for improvement and guidance for enhancing accessibility.

The first table below summarizes the scores and outcomes for each disability type, including the number of total features evaluated, key features number, % passed and the resulting certification decision (a Gold "Sage Certified" badge" or a Silver "Sage Checked" badge").

The second table identifies the key accessibility features essential for independent use that were not met.

Accessibility Evaluation Summary

Disability type	Mobility	Visual	Hearing	Neuro-divergent	Allergy
Number of features evaluated	47	32	3	25	6
Pass Number	42	26.5	2.5	22.5	4
% Passed	89%	83%	83%	90%	67%
Number of key features	12	7	2	7	3
Number of key features passed	12	5	1.5	6	3
% Passed	100%	71%	75%	86%	100%
Decision					

Key accessibility features that require improvement

Disability type	Area	Key accessibility features failed
Visual	Internal Routes	1. No raised / Braille characters on key signage inside;
	Shopping area	1. The products are not labelled with large print and high contrast.
Hearing	General	1. There is no assistive equipment / assistance for people with hearing impairments (hearing loop system, sign language interpreter option, sound enhancement systems, etc.).
Neuro-divergent	General	1. Staff do not have accessibility training.

In the view of the above, the certification decision for Mid-Michigan Children’s Museum is as follows:

Mid-Michigan Children’s Museum receives **Gold “Sage Certified” badge** for **mobility accessibility**. This indicates that the facility has been evaluated for this disability type, has met all key accessibility features, and achieved the required compliance threshold, although it does not guarantee that there are no accessibility barriers.

Mid-Michigan Children’s Museum receives **Silver “Sage Checked” badges** for **visual, hearing, neurodivergent** and **allergy-related accessibility**. This indicates that the facility has been evaluated for these disability types, and the stakeholders are aware of the accessibility requirements and key accessibility improvements needed.

The certification for Mid-Michigan Children’s Museum is valid for a period of three years. After this period, a recertification process is required to evaluate any changes or enhancements made to the facility’s accessibility features.

Mid-Michigan Children’s Museum is to be granted a certificate and five badges according to the certification decision stated above.

Part 4. Attachment (Evaluation results)

A table showing the pass/fail results for all assessed features is included as an attachment. It provides a clear overview of the facility's performance.

Contact information

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